

# References

1. Sarah Gilbert. 2023. *Towards Intersectional Moderation: An Alternative Model of Moderation Built on Care and Power*.
2. Shagun Jhaver, Sucheta Ghoshal, Amy Bruckman, and Eric Gilbert. 2018. *Online Harassment and Content Moderation: The Case of Blocklists*. <https://dl.acm.org/doi/10.1145/3185593>
3. Cliff Lampe, Paul Zube, Jusil Lee, Chul Hyun Park, and Erik Johnston. 2014. *Crowdsourcing civility: A natural experiment examining the effects of distributed moderation in online forums*. <https://linkinghub.elsevier.com/retrieve/pii/S0740624X14000021>
4. J. Nathan Matias. 2019a. *The Civic Labor of Volunteer Moderators Online*. <https://journals.sagepub.com/doi/10.1177/2056305119836778>
5. J. Nathan Matias. 2019b. *Preventing harassment and increasing group participation through social norms in 2,190 online science discussions*. <https://www.pnas.org/doi/full/10.1073/pnas.1813486116>
6. Derek Powazek. 2024. On Blocking. *Powazek.com*. <https://powazek.com/posts/3591>
7. Niloufar Salehi. 2024. Do no harm. *Logic Magazine*. <https://logicmag.io/care/do-no-harm/>
8. Sarita Schoenebeck, Oliver L Haimson and Lisa Nakamura. 2021. *Drawing from justice theories to support targets of online harassment*. <https://journals.sagepub.com/doi/10.1177/1461444820913122>
9. Sarita Schoenebeck and Lindsay Blackwell. 2021. *Reimagining social media governance: harm, accountability, and repair*. [https://papers.ssrn.com/sol3/papers.cfm?abstract\\_id=3895779](https://papers.ssrn.com/sol3/papers.cfm?abstract_id=3895779)
10. Angela M. Schöpke-Gonzalez, Shubham Atreja, Han Na Shin, Najmin Ahmed, and Libby Hemphill. 2022. *Why do volunteer content moderators quit? Burnout, conflict, and harmful behaviors*. <https://journals.sagepub.com/doi/10.1177/14614448221138529>
11. Carol Scott, Gabriela Marcu, Riana Elyse Anderson, Mark Newman, and Sarita Schoenebeck. 2023. *Trauma-Informed Social Media: Towards Solutions for Reducing and Healing Online Harm*. <https://dl.acm.org/doi/10.1145/3544548.3581512>
12. Joseph Seering, Tony Wang, Jina Yoon, and Geoff Kaufman. 2019. *Moderator engagement and community development in the age of algorithms*. <https://journals.sagepub.com/doi/10.1177/1461444818821316>
13. Hibby Thach, Samuel Mayworm, Daniel Delmonaco, and Oliver Haimson. 2022. *(In) visible moderation: A digital ethnography of marginalized users and content moderation on Twitch and Reddit*. <https://journals.sagepub.com/doi/full/10.1177/14614448221109804>

---

Revision #1

Created 1 December 2024 02:57:19 by Alyaza Birze

Updated 1 December 2024 02:57:35 by Alyaza Birze